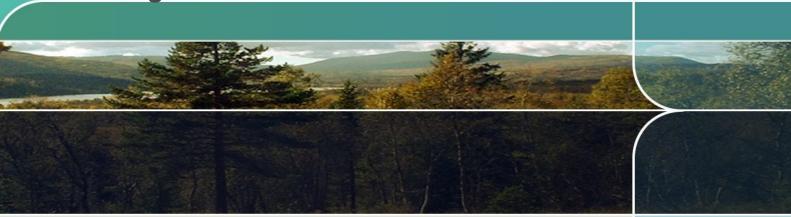
ICU Professionals'

Experiences of Caring

for Conscious Patients

Receiving MVT



ICU专业人士关于有意识患者接受机械通气治疗的 照护经验分享



Over the last decade, caring for patients who are conscious while receiving

mechanical ventilator
treatment has become
common in Scandinavia
intensive care units

斯堪的纳维亚重症监护室医护人员在过去的数十年中照护有意识行机械通气治疗的患者是非常常见的

Therefore, this study aimed to describe anesthetists',

nurses', and nursing assistants' experiences of caring for such patients. Nine

persons were interviewed.

 本篇文章旨在描述关于麻醉医生、 护士、护工关于照护此类患者的 经验

A hermeneutic method inspired by Gadamer's philosophy was used to interpret and analyze the interview text.

一种Gadamer的hermeneutic哲学方 法被用来解释和分析这篇文章

Staff

members found it distressing to witness and be unable to alleviate suffering, leading to ethical conflicts, feelings of powerlessness, and betrayal of the promises made to the patient.

医护人员发现目睹患者遭遇苦难而 不能为其减轻是非常痛苦的,感觉 违背了伦理道德,感觉到无助,背 叛了对患者应有的承诺

- They were frustrated about their inability
- to understand what the patients were trying to say and often turned to
- colleagues for help. When caring for conscious patients, it takes time to get
- to know them and establish communication and a trusting relationship.

 ▲ 医护人员会因为不知道患者想要 表达的意思而感到沮丧,也因此 会经常向那些熟悉了解患者的同 事寻求帮助

照护有意识行机械通气治疗的患者需要花费时间来和他们交流并建立一种信任的关系

Keywords

- hermeneutics, mechanical ventilation, conscious, nurses, relationship
- ▶ hermeneutics, 机械通气,意识, 护士, 关系

Caring for conscious patients receiving invasive mechanical ventilator treatment (MVT) in intensive care

units (ICUs) has become more common

because light or no sedation has several medical advantages. 在重症监护室护理有意识的进行机 械通气治疗的患者越来越常见,因 为有研究已经证实轻度镇静甚至不 对患者进行镇静对行机械通气治疗 的患者的康复是有利的 Kress, Pohlman, O' Connor, and Hall (2000) and Kress et al. (2003) found

that patients who are awoken from sedation on a daily basis are a shorter time Kress, Pohlman, O' Connor, and Hall在2000年, Kress 等人在2003 年已经提出不进行镇静或日常觉醒 能够减少患者进行机械通气治疗的 时间, 缩短患者的重症监护室住院 天数。

on MVT and in the ICU.

However, this is contradicted by the results of Mehta

et al. (2012), who revealed that daily awakening does not reduce time on

MVT or in the ICU.

然而, Mehta等人在2012年对此说法 提出反驳,

他们认为患者的日常觉醒并不能够 减少患者行机械通气治疗的时间及 在重症监护室的时间。 Girard et al. (2008) demonstrated that daily awakening

including spontaneous
breathing led to a better
patient outcome than the
standard

 Girard等人在2008年提出与传统 模式对比来说,患者的日常觉醒 包括自主呼吸都能够使患者有一 个很好的预后

approach and routines

Strøm, Stylsvig, and Toft
(2011) also compared

standard sedation and daily awakening. They found that patients who were

woken on a daily basis and breathed spontaneously during MVT were not at an increased risk of longterm psychological problems. Strøm, Stylsvig, and Toft三 人对患者进行标准的镇静和日常 觉醒也进行了对比,他们发现在 进行机械通气治疗期间患者处于 觉醒状态且有自主呼吸并不会增 加患者身体出现问题的几率 This finding was in accordance with Jackson et al. (2010). Another sedation regimen for patients

assessed as able to tolerate it during MVT comprises no or light sedation 这一发现与2010年Jackson等人发现 的一致。另一些医务人员表示在患 者行机械通气治疗期间他们也能接 受对患者实施镇静的做法 Previous research on patients' experiences of being conscious during

MVT has demonstrated that the endotracheal tube and probes caused pain

and panic when patients did not get enough air and that communication was

difficult, as such patients are unable to speak 根据先前的研究发现,有意识的 行机械通气治疗的患者会因为气
 管内的导管感到恐惧及疼痛,不
 能获得足够的潮气量及增加了交
 流沟通的难度。



constant

supervision by nurses is more favorable for patients than sedation. This may

indicate that caring for patients who are conscious while receiving MVT

places different demands on nursing staff compared with unconscious

patients.

尽管如此患者还是喜欢在此种情形 下由护士不断进行监督,比起镇静 来说。这也说明了护理有意识的行 机械通气治疗的患者比起护理那些 处于镇静状态下的患者,对护理人 员的要求更高 both nurses and patients have

reported frustration; nurses about being unable to understand the patient and

patients about their inability to communicate with nurses or family members 有研究也提出,护士及患者在这种 情形下都会觉得很沮丧。护士因为 不能理解患者想要表达的,患者因 为不能有效地与医务人员或是家属 进行交流而感到沮丧

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A previous study found
that relatives felt uneasy
when witnessing the
patient's facial
expressions of discomfort,
and it was
assumed that such stress
can be transferred and
cause distress among
nurses
and physicians
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有研究提出家属在看到患者脸上流 露的痛苦表情时非常难过,同时这 也增加了护士及医生的痛苦

- The researchers' interpretation was that the
- patients' eyes indicated grief, their body position was tense, and their facial

在之前一个视频录像中收集的重症 监护室里面接受机械通气治疗患者 的研究中,研究者发现患者的眼神 是悲伤的,身体肌肉是紧张的,表 情是僵硬的。

expression stiff

It is plausible that

this is interpreted in the same way by staff, leading to the question of whether they find it distressing to care for conscious patients during mechanical ventilation.

这和医生们疑惑的患者有意识是否 就能减轻其痛苦的想法有些一致, 另一个问题就是护理有意识的患者 是不是需要护士不同方法的照护, 帮助以及是不是存在伦理方面的问题 we aimed to investigate
s t a f f m e m b e r s '
experiences of caring for
conscious

patients to understand the challenges they face

出于这些疑惑,我们调查了那些有 护理有意识行机械通气治疗患者经 验的医护人员来了解他们所面临的 一些挑战。

Theoretical Framework

Patients in an ICU are extremely vulnerable, and inability to speak when intubated limits their ability to mediate their

wishes and needs. They are thus

completely dependent on the nurses' goodwill, knowledge, skills, and sensitivity

to their condition and

患者在重症监护室是非常脆弱的, 他们不能够很协调的表达自己的想 法和需求,完全依赖护士的专业知 识、技能及对他们处境及需求的敏 感性

needs

Theoretical Framework

Conscious patients may require more

attention and presence on the part of the nurse to communicate their needs

If the nurse, due to workload, cannot meet

patien ts' needs, and assist ing patients to endure, patients may feel worried or 有意识的患者更加需要护士的关注, 大家都知道患者在接受机械通气治 疗时会经历不舒适,或疼痛,或恐 惧。如果护士因为工作负荷原因, 不能够很好的满足患者需求及给予 其帮助,患者就会产生一种被抛弃 的感觉

abandoned

Theoretical Framework

nurses can help patients
endure by "standing by"
them. Standing by is a
caring

action implying that the nurses are present in the deepest sense of the

word, demonstrate willpower, courage, attentiveness, and a friendly approach,

as well as mediating calmness and eagerness to be together with the patient 研究发现护士通过站在患者床旁就 能够很好地为其减少痛苦。抛弃感 会增加患者的痛苦,目睹患者遭遇 苦难尤其是不能为其缓解同样会增 加护士痛苦,让其感到违背了不伤 害患者的伦理要求

to fight

Method

A hermeneutic approach inspired by Gadamer (1989) was used to interpret

the interview text

Gadamer的一种hermeneutic学说被 用来解释和分析这篇文章

Method

The present researcherspreunderstanding is part of the interpretation, builds on the above-mentioned

theoretical framework and comprises many years of experience of working in

an ICU, teaching, and previous research.

研究者建立在之前理论构架上的见 解作为本篇文章解释的一部分 本篇文章的解释也包括了医护人员 在ICU多年的工作及教学经验,先前 研究

The three nurse managers invited all nurses, nursing assistants, and anesthetists

who fulfilled the inclusion criteria to participate in the study. The inclusion

criteria were as follows:

working in an ICU for the previous 3 years and having

cared for conscious patients who had been

 参与该研究的麻醉医生,护士, 护士助手,需要满足以下条件:
 第一:在ICU有3年工作经历,第
 二:照护过有意识的行机械通气
 治疗的患者,第三:有学习的兴趣

MAAS

The participants' ICU work experience ranged from 9 to

25 years (M = 16.7) and they were aged between 38 and 54 years (M = 47). The

participants gave their written informed consent before the interview 入选医务人员:ICU工作经历在9-25 年之间,平均在16.7年,年龄在38-54岁之间,平均在47岁,均签署同 意书

The interview began with an open question: Could you please tell me

about your experiences of caring for a patient who is conscious while receiving

more" or "Can you explain?" 面试都以一个开放性的问题开始: 你能告诉我们你关于在照护有意识 行机械通气治疗患者的经验吗?紧 接着会问:除了上面所谈到的,还 有其他的吗?或者会问你能解释一 下这样做的原因吗

some of the interviews only lasted about 20 min, although others

took approximately 40 min (M = 28 min, r = 18-41min). The interviews took

place in a private room at the ICU, were audio-taped and transcribed verbatim

shortly after. Data collection began in February 2012 and continued until

March 2012.

一些面试者在回到问题时持续了20 多分钟,另一些持续接近40min,时 间波动在18-41min之间,平均时间 为28min

面试是在ICU一个私密房间进行,面 试过程形成录像的形式,数据的收 集自2012年2月持续到2012年3月

Interpretation and Analysis

The transcribed interview text was read several times to allow the researchers

to become familiar with the content and experiences described. After this first

reading, focused on the question: What did

staff members experience when caring for conscious patients who were

receiving invasive MVT? This reading revealed that a different form of caring

is needed for conscious patients.

根据面试录像转写出的关于照护有 意识行机械通气治疗患者的经验被 研究者反复阅读,第一次阅读后提 出了以下问题:

在照护有意识行机械通气治疗患者 期间,医务人员会经历些什么,事 实披露是需要一种不同方式的护理 方法的 In the third reading, new questions were

posed, such as "What kind of care is necessary?" "What obstacles exist?" and

"What kind of care alleviates patients' suffering?" The answers were somewhat

complex, which required returning to the theoretical framework and

what had been previously understood.

第三次阅读时,新问题出现了:哪 一种护理方法是必要的,期间会存 在哪些问题,哪一种护理方法能够 减轻患者的痛苦

Results

Our interpretation was that the staff found it difficult to witness the patients'

suffering and stress. It was their duty to alleviate suffering, but not knowinghow to act and care for the patients to make them more comfortable was experienced

as frustrating. This resulted in a feeling of powerlessness, despair, and

the belief that it was wrong to cause suffering by allowing the patients to

remain conscious, which was contrary to their values and 医务人员表示他们在目睹患者遭遇 苦难是痛苦的,减轻患者的苦难是 他们的职责,但是不知道应该怎么 样才能够帮助他们,这一点使医务 人员感到很沮丧,由此内心也会产 生一种无力,绝望感,会感觉是因 为让患者保持清醒才让他们去经历 苦难的,感觉到违背了他们帮助患 者减轻痛苦的价值观念

beliefs

Results

On the other

hand, the text also revealed that the treatment was in the patients' best interest, as it prevented complications and promoted recovery.

另一方面,文章也提出了我们应该 寻找的是一种能够满足患者需求和 兴趣,同时也能够减少并发症发生, 促进康复的治疗方法

Results

The following themes

were identified: It is distressing to witness the patients' stress and suffering; Feeling frustration due to not being in control of the situation; Receiving and

losing trust and confidence; Being there for the patient; Needing time to learn

a new way of caring; and Allowing time for rest, sleep, and privacy 下面是医务人员在交流过程中提到的原句:

目睹患者遭遇苦难是很痛苦的,因 不能够解决此问题而感到沮丧,与 患者建立信任和信心,和患者在一 起,需要时间来学习一种新的照护 方式,允许患者能够有足够的睡眠, 休息,不受干扰的时间

It is Distressing to Witness the Patients' Stress and Suffering

The staff found it difficult to watch the patients' stress and suffering, which

in turn caused them frustration, as they felt sympathy for the patient. The

patient' s gaze and facial expression; grimacing, perspiring, lined forehead,

and high breathing frequency indicated unease 目睹患者遭遇苦难是痛苦的:

这个过程使他们感到很沮丧,患者 目光的凝视,痛苦的表情,皱起的 前额,出汗以及快节奏的呼吸频率 都表明患者的忧虑,患者会不由自 主地移动手和脚,医务人员不得不 约束他们,以防患者拔出通气设备 医务人员想尽可能让患者舒适,而 对此现象无能为力,医务人员也感 到无可奈何

It is Distressing to Witness the Patients' Stress and Suffering

You suffer with them, you have to be alert all the time, stay close to them so

that they don't pull out things and many become stressed when awake. I think 一位麻醉助手称当患者清醒状态 下处于痛苦的情况下时,我们需 要一直守护在患者身旁以防患者 移除通气设备

that more are stressed than calm. (Nursing assistant [NA] 2)

It is Distressing to Witness the Patients' Stress and Suffering

I can feel powerless in relation to the patient due to being unable to help. I

detest being unable to help, I want to help as much as I can. (Nurse [N] 1) 一位护士称当他看到患者遭遇痛
 苦而不能提供帮助时,他是很无
 奈的,他憎恶自己的无能为力,
 他想尽可能多的去帮助患者

Being unable to assist and pay undivided attention to patients due to the

workload was interpreted as frustration on the part of the staff due to inability 因为不能控制此种情形而感到沮丧: 由于工作负荷问题致使医护人员不 能为患者提供专一的照护,时间是 照护有意识行机械通气治疗患者一 个很大的问题

to provide good care

- They are forced to leave
- the conscious patient
- alone, which gives rise to insecurity and fear of betraying the patient's trust.
- The staff members underlined the need for improved planning and communication
- between themselves and the physicians.

护士助手说他们被安排做很多事情, 没有充裕的时间来专一护理有意识 行机械通气治疗患者,他们强调强 调内部之间增强沟通及交流的重要 性

participants emphasized the necessity of being active and committed

when caring for conscious patients to recognize changes in their medical status.

They had to remain close to the patients at all times to make them feel

secure.

参与者强调积极主动关注患者机械 状态的必要性, 医护人员强调需要 时刻与患者在一起, 使其感到安全, 交流及固定医护人员照护是很重要 的

It's frustrating to work on a ward where so much happens and you have to check on someone behind you. Constantly. You would need eyes in the back of your head.

护士助手指出ICU里有很多事情需要 完成,很多东西不能同时兼顾,需 要随时进行病房的动态关注,如果 患者清醒,想拔出气管导管,那我 们就只有坐在他的身旁拉着他的手, 并且还需要随时关注其他患者

it's very difficult and I
often get help from a
nurse who understands the
patient better than I do,
they often interpret for
me.

麻醉医生表示他们经常会从护士那 儿获得帮助,因为通常情况下护士 更加了解患者情况

We try to stick to a

care plan, or something may have been agreed in

the morning, sure, but

thingscan happen that make it necessary to change but you have to be able to

change

back again if you see that it doesn't work.

护理人员表示医生流动性太大,每 位医生的治疗计划都不相同,这对 患者的护理是不利的

I think that at such times there should be more staff around the patients both for

the patients' and our own sake.

护士助手认为拥有更多的医护人员, 不管是对患者还是我们医护人员来 说都是有利的

Receiving and Losing Trust and Confidence

The participants stressed that as the patient's life was in their hands, they had

to act in a manner that inspired confidence and trustThe staff stated that it is

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important to establish contact
with patients who shut
themselves off, seem
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exhausted, refuse contact, and
appear to have given up,
despite repeated
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efforts on the part of the

参与者强调与患者建立信任及帮助 他们重获信心是非常重要的,尤其 是那种不与人交流,看起来很衰弱, 拒绝治疗或已经开始自暴自弃的患 者

staff

Receiving and Losing Irust and Confidence

Some shut themselves off a bit and I suppose it's to be able to endure the situation. Especially when they have been there for some time and find it exhausting

护士助手说患者不愿意与人交流, 其实也是说得过去的,尤其是那些 已经在ICU住过几次,看起来衰弱的, 加之医护人员又不能很好领会他们 的意思,换位思考,他们的处境也 是很痛苦的

Receiving and Losing Irust and Confidence

I interpret it

as lack of trust, actually! They have given up on us, sometimes as a doctor

you' re not the right person but perhaps it's the nursing assistant who spends 麻醉医生认为患者不愿意进行交流, 其实是因为缺乏信任造成的,对患 者而言,医生并不是最好的,他们 也许会认为护士助手对他们的帮助 最大,因为护士助手与他们接触的 时间最长

most time in the ward,

Receiving and Losing Irust and Confidence

They hand over their lives and you must never let them down. It's the greatest

trust anyone can give and you must never betray that trust no matter how tired you are when on duty." (N 3) 护士认为在患者想轻言放弃自己生 命时,我们应该让他们学会不要堕 落,尽管工作或值班很辛苦,我们 也应该对患者真诚

It was necessary to remain physically close to the patients at all times, talk to

them in a reassuring way, and explain what is happening to calm them.

Closeness is important for ensuring that the patients feel that the staffmembers are there for them 守护在患者床旁是必要的,不仅是 身体上接近他们,我们也应该从心 灵上去接近,让他们感受到我们的 存在,感受到安全

When they became aware that the patients found it difficult to cope without

sedation, withdrew and avoided contact, the staff members applied various

strategies to resolve the situation, such as explaining and informing about 医务人员尝试着寻找一切方法来 解决患者因为没有镇静而造成机 械通气治疗时的痛苦,让患者感 受到从未被放弃,我们一直在为 他们努力着

different matters.

even if the patient does not want me to

sit and hold her hand.
It's part of basic
security, as it's
essential for staff to
demonstrate that they can
be trusted

护士认为即使患者有时候不希望我 们坐在他们身旁,拉着他们的手, 我们仍然还是会坚持,这样其实能 让他们有安全感,因为我们管理着 患者的呼吸循环及其他生存需要的 东西

You feel as if you need to be there. I think that there needs to be more [staff]

when patients are completely awake to make them feel secure and that it will 护士助手认为如果真的需要一直呆 在清醒患者床旁的话,那我们需要 更多的医护人员

work. (NA 3)

Needing Time to Learn a New Way of Caring

The participants believed that they have insufficient sedation-how the patients feel, their medical status, and whether it is better to be conscious while on MVT. They considered that the consequences for nursing care were

护士认为护理那些充分镇静行机械 通气治疗的患者比清醒患者容易, 然而另一方面有意识患者更容易交 流,能听懂指令,配合我们进行护 理工作,尽管护理镇静患者更容易, 但是往往有意识患者的护理满意度 会更高,护理有意识患者的方法还 需要时间来学习,医生表示护理有 意识患者往往显得更加人道

disregarded.

Needing lime to Learn a New Way of Caring

A different mode of working. It feels safer when patients are conscious.

You know a bit more about how they behave and . . . the pattern is similar when 护士助手认为护理有意识行机械通 气治疗患者的护理方法是不相同的, 我们需要时间来学习,学习如何交 流并能够懂得患者的需求,这样更 有利于工作的开展,增加患者的安 全感

they are conscious on a ventilator.

Needing lime to Learn a New Way of Caring

Over the years I have gained a greater appreciation of patients being awake and being able to talk to them

护士认为这些年护理有意识患者能 够获得患者及家属更多的理解

being able to talk to them. (N 3)

Allowing Time for Rest, Sleep, and Privacy

One way of alleviating patients' suffering was leaving them alone and letting

them rest and sleep, preferably in a small room, as well as paying attention to

signs of fatigue. The participants regarded a good night's sleep as essential 减轻患者痛苦的一种方法就是让患 者单处,让他们休息 参与者认为好的睡眠有助于患者生 理和心理的恢复

Allowing lime for Rest, Sleep, and Privacy

They also stated that they tried to give privacy to patients who

felt comfortable being
alone by making them agree
to use a bell but were at

the same time attentive to their condition

 我们会给患者一个独处的空间, 同时针得患者的同意,使用床头 铃来确保患者在有问题时来及时 找到我们

a human being's facial expression

makes "the other"
responsible, which was
expressed by the
participants in the

present study. They found being confronted with the patient's suffering difficult,

as witnessing others' suffering leads to 患者痛苦的表情会让我们感到伦理 方面的冲突,无可奈何及违背了护 理好患者承诺

参与者在研究中透露患者的表情, 也是我们应该要负责,患者痛苦的 情绪也会让我们自己难受,因此参 与者尝试一切方法减轻患者的痛苦, 这被视为是我们有义务去做的事情

persona

When nurses became aware that they could not alleviate the patients' suffering, they felt that they had failed. They feared that the patients' trust in them might have been lost or diminished, which threatened or hindered the development of a caring relationship.

护士认为如果不能减轻患者的痛苦, 他们会感到失败,恐惧会减少患者 对他们的信任感,不利于建立良好 的医患关系

Nurses and anesthetists underlined the importance of patients being able

to rest and sleep when conscious during MVT, However, to rest/sleep, patients must feel secure, which presupposes

trust in the professionals as well as the confidence that they can place their lives in the hands of the professionals 护士和麻醉医生强调有意识患者行 机械通气治疗时充足休息和睡眠的 重要性,患者能够休息和睡眠的前 提就是安全,并且对医务人员充满 信任,充分肯定医务人员的能力

The physicians in particular expressed that caring for conscious patients receiving MVT diminished objectification of them nurses described as inviting the patient to collaborate and working together for recovery

医生认为患者参与到镇静方案及护 理方案的选择中,与麻醉医生,护 士,护士助手一起合作是必要的, 有利于患者的康复

Nurses expressed that caring for conscious patients during MVT requires a different approach compared with unconscious patients. They stated that it is important to remain by the bedside and be there to support the patient's recovery

护士认为护理有意识的患者与无意 识的患者相比,需要一种不同的方 法,认为始终坚持在患者身旁有利 于患者康复,当然有时候患者需要 独立空间时,我们再离开

The interview text was read separately several times by both authors and after each reading they met to discuss what had been understood, which gave rise to new questions.

 面试转录内容被分开来几次阅读, 每一次阅读都会有所收获,并且 从中能够发现新的问题

Three participants from the same ICU representing each professional category (anesthetists, nurses, and nursing assistants) were interviewed, thus a total of nine persons participated, which can be considered very few as well as not representative of all ICUs.

 三类参与者共计九位医护人员被 纳入研究,表面上感觉不具有代 表性,然而这九位参与者不仅仅 在护理有意识患者上经验丰富, 无意识患者也一样,他们可以对 比这两种不同镇静效果下的护理 方法

Research that focuses on the effects of light or no sedation in relation to recovery is needed, One group was woken every day while the other did not receive any sedation during MVT. When comparing quality of life, no statistical differences were found between the groups.

此研究目的是想证明轻度或是不镇静的方案对患者的恢复是必要的。 通过SF-36调查出ICU患者的生活质量,结果显示每天处于唤醒状态和 不接受任何镇静措施的两组患者在 生活质量方面差异无统计学意义

The authors' understanding of the participants' statements was that caring for conscious patients during MVT was experienced as difficultWhen caring for conscious patients, it takes time to adapt and find out how to act, as communication is difficult to establish. Actions were taken to relieve patients' suffering such as facilitating opportunities for sleep and rest as well as showing concern

所有参与者的陈述中都表示护理有 意识患者是困难的,因为我们目睹 他们遭遇苦难,尤其在不能为他们 减轻时,参与者会感觉违背伦理道 德

护理有意识患者需要花费时间来寻 找方法,与患者进行交流,采取措 施来减轻痛苦,诸如在帮助患者休 息,睡眠的基础上也能让患者感受 到我们的关心

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